



The Federal Bank Limited
Head Office
Federal Towers, Aluva

CORRIGENDUM to Tender No 1/2023/FBL/ISD

10-11-2023

Sub: - Amendment/Corrigendum in the RFP as per suggestions of bidders in the pre bid meeting held virtually on 08-11-2023.

As per provisions in the RFP released for Procurement of SIEM Solution and engaging an agency for Security Operations Center (SOC) services on 30-10-2023, Pre-bid meeting for the Clarification of bid against the RFP was held virtually on 08-11-2023.

As per suggestions of the bidders attended in the pre-bid meeting, the undersigned is directed to publish the following changes in RFP:

Clause / Section	Current	Revised
3.1.1 SIEM tool and related components	The solution should have a High Availability feature built in. There should be an automated switch over to secondary collectors/Agent server in case of failure on the primary collector/Agent Server.	The solution should be deployed with High Availability feature for all components and the architecture should support seamless switchover to corresponding secondary components.
11. Service Level Agreement (SLA) – 11.2. Operations	10. Data model /parsers/Log Collector for data ingestion for all the current data sources and new data sources with 7 business days.	Data model /parsers/Log Collector for data ingestion for all the current data sources and new data sources with 30 business days.
14. Minimum Eligibility Criteria	The Bidder must have experience of implementing Security Operations Centre involving same SIEM tool in India in at least -5- institutions out of which at least -2- institution should be from the Banking industry with at least 1 lakh EPS or 3 TB per day in the last -3- years.	The Bidder must have experience of implementing Security Operations Centre involving same SIEM tool in at least -3- institutions out of which at least -1- institution should be from the Banking industry with at least 50K EPS or equivalent TB per day in the last -3- years.

14. Minimum Eligibility Criteria	The Bidder should have been managing well established own Security Operations Centre (SOC) in India for the past -5- years and should have provided services to at least -2- clients from Banking Industry, involving monitoring of logs using a SIEM tool for at least -3- years.	The Bidder should have been managing well established own Security Operations Centre (SOC) for the past -3- years and should have provided services to at least -1- clients from Banking Industry, involving monitoring of logs using a SIEM tool for at least -3- years.
Annexure B: Minimum Eligibility Criteria	Bidder should have implemented the proposed SIEM solutions in a public/private sector Banks in India with atleast 1 lakh EPS or 3 TB per day.	Bidder should have implemented the proposed SIEM solutions for at least -1- client from Banking Industry with atleast 50K EPS or equivalent TB per day.
Annexure B: Minimum Eligibility Criteria	Bidder should have managed security operations center in a public/private sector Bank in India with at least 1 lakh EPS or 3 TB per day for at least 3 years.	Bidder should have managed security operations center in a public/private sector Bank in India with at least 50K EPS or equivalent TB per day for at least 3 years.
Annexure B: Minimum Eligibility Criteria	The OEM of SIEM tool should have been in existence in India for the last -5- years as on 30/09/2023 with its own support centre and the proposed solution should have End of Life/End of Support after 7 years.	The OEM of SIEM tool should have been in existence in India for the last -3- years as on 30/09/2023 with its own support centre and the proposed solution should have End of Life/End of Support after 7 years.
Annexure B: Minimum Eligibility Criteria	Proposed Product should be in the Leaders quadrant/category as per Gartner or Forrester report published for the last three consecutive years.	Proposed Product should be in the Leaders or Challengers quadrant/category as per Gartner or Forrester report published for the last three consecutive years.
Annexure D: Technical Specification		Proposed tool shall have the functionality of UEBA, NBAD and SOAR. If not available inbuilt, bidder shall include necessary components separately. UEBA for 10K EPS NBAD for 10 GBPS SOAR for 15 users
Annexure F: Commercial Bid Format		In case, UEBA, NBAD & SOAR are quoted as separate components, item wise pricing for the mentioned period shall be included

Annexure F: Commercial Bid Format		Bidder shall include incremental cost for additional 10K EPS or equivalent TB during the engagement period.
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The bidders may be requested to see the above mentioned corrections and take necessary action to quote their bid/model accordingly.

The above is issued without prejudice to other specifications and terms & conditions.

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